



# Body&Soul Wellbeing Co

## Terms and Conditions

- A non-refundable deposit of 20% is required at the time of booking to secure your appointment.
- If you need to make any changes or cancel your appointment, we kindly request a minimum of 24 hours' notice prior to the scheduled appointment time.
- Late cancellations (within 24 hours of the appointment) will be subject to a 50% cancellation fee based on the total service cost.
- In case of a no-show (failure to arrive for the scheduled appointment), a 100% cancellation fee will be charged.

We understand that unexpected circumstances can occur, and we will consider exceptional cases on an individual basis. Please communicate any extenuating circumstances as soon as possible.

Thank you for your understanding and cooperation with our cancellation policy.

